



Haringey Council

Report for:	Health and Wellbeing Board	Item Number:	
Title:	Healthwatch Haringey Work Programme Draft 2014/15		
Report Authorised by:	Sharon Grant, Interim Chair Healthwatch Haringey		
Lead Officer:	Mike Wilson, Director Healthwatch Haringey		
Ward(s) affected: ALL	Report for Key/Non Key Decisions: N/A		

1. Describe the issue under consideration

Healthwatch Haringey has prepared a Strategy and Work Programme for 2014/15, the second year of the contract with Haringey Council. The Healthwatch contract for year two, unlike year one, does not include a detailed specification although the objectives and outcomes remain the same. This draft report includes a strategic context, a review of year one, proposals for year two and a detailed work plan.

2. Recommendations

The Health and Wellbeing Board:

- (a) Note and comment on the overall proposals for 2014/15 and the detailed work plan attached.
- (b) Note that any comments will be referred to the Council's contract manager responsible for managing the Healthwatch contract for consideration.



3. Background information

The Council awarded a two year contract in March 2013 to the Haringey Citizens Advice Bureau, in partnership with the Haringey Race Equality Council, to deliver the Healthwatch contract in Haringey.

Healthwatch is the independent consumer watchdog set up to collect information and represent the views of the public on health and social care. Healthwatch is here to give patients, service users and local people an opportunity to influence and challenge decision making about local health and social care services. From April 2014 our remit will also include children and young people.

This draft work programme has been sent to our Healthwatch network of service user groups, volunteers, “friends” and recently appointed board members and at the time of writing we have received a number of comments. Most of the comments refer to a “very ambitious programme” for a small organisation and related to this a “need to agree priorities” and focus on the “hard to reach”. There is general consensus that mental health should be a top priority.

4. Financial Implications and comments of the Chief Finance Officer

There are no direct financial implications for the Council arising from this report as the two year Healthwatch Contract is funded through non ring fenced grant from the Government. The level of funding for 2014/15 at £198,787 is included in the Contract and is the same as year one with no uplift.

5. Comments of the Assistant Director Corporate Governance and legal implications

The Assistant Director Corporate Governance has been consulted on this report. There are no specific legal implications arising from this report.

6. Equalities and Community Cohesion Comments

Haringey Healthwatch is subject to the public sector body duties in the Equalities Act (2010). The Strategy attached includes reference to a number of groups with Protected Characteristics whose interests we will represent and to a cross cutting priority to contribute to the reduction in health inequalities. We have a specific responsibility to ensure that “hidden communities” and those whose voice is seldom heard in the commissioning and delivery of health and social care services are given a voice. The independent evaluation of our work in year one includes an Equalities Impact Assessment screening to identify gaps in our outreach and engagement.



7. Policy Implication

The Healthwatch Strategy and priorities are required to reflect the JSNA and Health and Wellbeing Strategy priorities. Our activities are focussed on the three HWB Strategy outcomes: giving every child the best start in life; reducing the gap in life expectancy; and improving mental health and wellbeing. We will contribute to these outcomes by using consumer expectations, patient experience and active engagement to improve the design and delivery of health and social care services.

8. Use of Appendices

N/A

9. Local Government (Access to Information) Act 1985

N/A